Resident Alert System

Step-by-Step Guide for Receiving Public Safety Alerts

The City of Beatrice and Beatrice Police Department use the **Southcentral Nebraska Notification System** platform through **Everbridge** to send important public safety messages, including emergency notifications, severe weather alerts, and other time-sensitive information.

This guide explains how residents can:

- Enroll (opt in) to receive alerts

- Follow the **Southcentral Nebraska Notification Organization**

- Manage notification preferences

- Opt out of alerts if you choose

Scan the QR code to download the Public Safety by Everbridge app on Google Play or the Apple App Store.


Step 1: Download the Public Safety by Everbridge App

- The **Public Safety App by Everbridge** can be installed on iOS and Android mobile devices by downloading them from the Apple App Store and Google Play Store, respectively.
- Once installed, either scroll through the introductory slides or tap **Get Started**
- A prompt will appear asking for permission to enable location settings on your device. Enabling your location will allow you to automatically receive Public Safety notifications from nearby organizations (police stations, weather services, etc.) without subscribing to them.
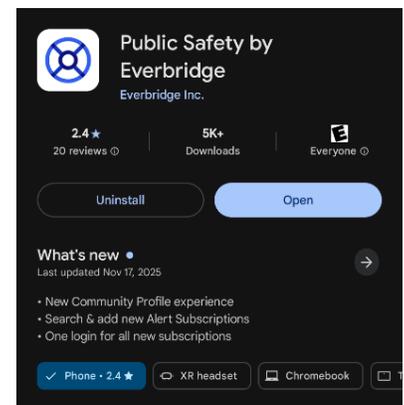
Step 2. Create a Community Profile in the app
- Once the app is installed, click **Sign Up.** Users who already have a Community Profile should instead click **Sign In**.
- Enter the phone number or email address that should be associated with your profile. This will also be used as the verification method.
- Tap the "I'm not a robot" captcha box.
- Tap **Sign Up**. A verification code will be sent to either the phone number or email address entered above, which should be entered here. Tap **Next** to continue.
- Once the email address or phone number has been verified, add your profile details, including first and last name, zip code, and preferred language.
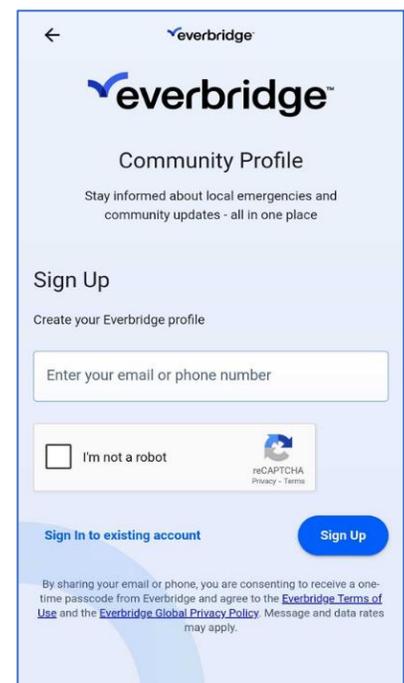
- If the email has already been verified in the previous step, then verify the phone number by tapping **Text me a code** or **Call me**. If the phone number was used in the previous step, you will be prompted to verify your email, instead.
- Once verified, tap Create Account.
- A success message will explain that the account has been created. Tap **Complete Alert Setup** to sign in and select local subscriptions to follow.

Step 3. Follow the Southcentral Nebraska Notification System.

- Tap the **Follow** icon in the top-right corner to be taken to the **Follow** page. This page is broken into two sections: **Following**, where you can see your followed agencies, or **Explore**, where you can search for agencies and Organizations.
- Find **Southcentral Nebraska Notification** account and tap **Add**. A form will appear that will allow you to sign up for the Organization, or to log in if you're already a member.
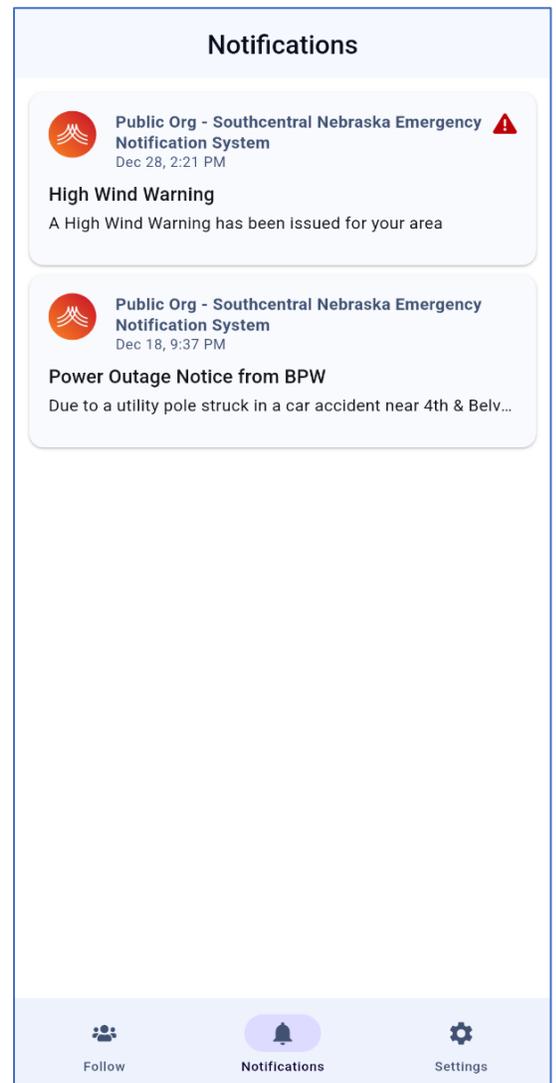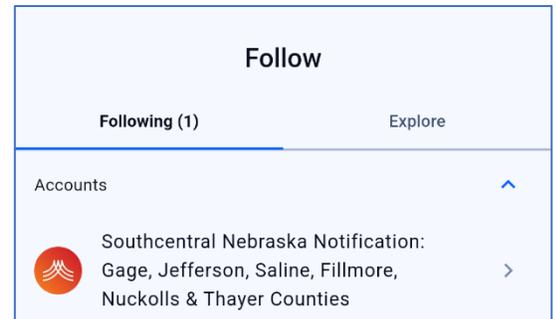
Notifications

The **Notifications** tab is the default landing page when signing into the Public Safety app. If you haven't subscribed to any Organizations or enabled your location to pick up local alerts, then you'll see a message indicating that there are no current Notifications, as well as an option to **Find More Organizations.** Tapping this option will route you to the **Explore** tab.

If there *are* Notifications from your subscriptions or local public safety agencies, you'll see them listed by order of newest-to-oldest.

Tap on a Notification to see its details. You may be prompted to either confirm receipt or respond to a poll.

Confirming receipt of a message through any contact method - whether in the app, by text, email, or phone - will stop the message from being delivered through other contact methods. For example, if you confirm receipt of a text message in a timely manner, you will not receive the same notification by email or voice call.

Manage Notification Preferences and Opting Out of Public Safety Alerts

You can set your preferences for how you are contacted, including your email address, phone numbers, and preferred contact method (voice, text, or both).

To update these settings, tap the **Settings** cog icon and select **Public Portal Settings**. From the **My Account** page, tap **Profile**. Choose the contact information you want to update and select your preferred contact method. When you're finished, click **Save** to apply your changes.
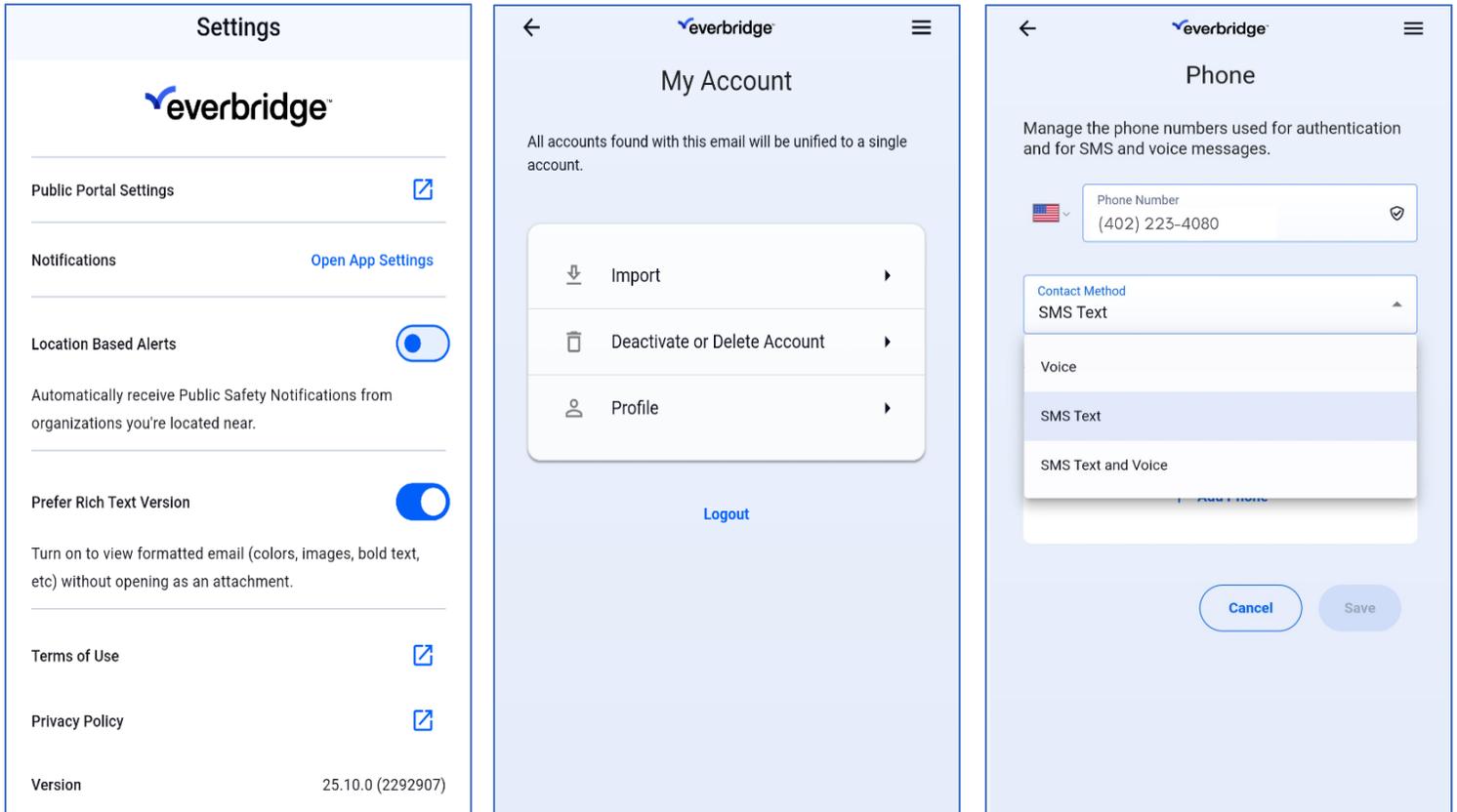
Residents who wish to **opt out of receiving public safety alerts** may do so by tapping **Deactivate or Delete Account** from their Public Portal Settings, or by **contacting dispatch directly: (402) 223-4080**.

Important Notice: If you choose to opt out of emergency notifications, you assume **the responsibility and liability for not receiving alerts during emergency incidents**. **Public safety agencies will not be responsible for missed notifications if you have chosen to opt out.**